MAPES AND ROSS, INC.

Communications Research

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MARCH 26, 1999

MR. RUSSELL BRENINGER BRENINGER COMMUNICATIONS 807 SCHENCK DRIVE FLEMINGTON, N.J. 08822

DEAR RUSSELL,

I AM WRITING THIS LETTER TO EXPRESS MY APPRECIATION FOR THE EXCELLENT AND PROFESSIONAL SERVICE WE RECEIVED ON THE PURCHASE AND INSTALLATION OF OUR NEW PHONE SYSTEM. YOUR ENTHUSIASM AND EXPERTISE ARE WHAT SOLD US ON YOUR SYSTEM AND THE RESULTS HAVE JUSTIFIED THAT DECISION. THE TRANSITION FROM OUR OLD SYSTEM TO THE NEW WAS SEAMLESS AND PAINLESS.

PLEASE FEEL FREE TO HAVE ANY PROSPECTIVE CLIENTS GIVE ME A CALL AS I WOULD RECOMMEND YOUR WORK AND SYSTEM VERY HIGHLY.

SINCERELY,

JAMES S. MC CAUGHEY

VICE-PRESIDENT CONTROLLER